

Your Rights Against Discrimination under Title VI of the Civil Rights Act of 1964

The Southwest Region Planning Commission (SWRPC) operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act of 1964. Any individual, group of individuals or entity that believes they have been discriminated against on the basis of race, color, or national origin by the SWRPC may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form.

Any individual having filed a complaint or participated in the investigation of a complaint shall not be subjected to any form of intimidation or retaliation. Individuals who have cause to think that they have been subjected to intimidation or retaliation can file a complaint of retaliation following the same procedure for filing a discrimination complaint.

A complaint must be filed with the SWRPC no later than 180 days after the following:

1. The date of the alleged act of discrimination; or
2. The date when the person(s) became aware of the alleged discrimination; or
3. Where there has been a continuing course of conduct, the date on which that conduct was discontinued or the latest instance of the conduct.

SWRPC's Title VI Complaint form is available for download at www.swrpc.org/titleviform.

For information about SWRPC's Title VI complaint procedures, please contact the Title VI Coordinator in one of the following ways:

- Visit www.swrpc.org/titlevicomplaintprocedures
- Request a meeting at SWRPC's place of business at 37 Ashuelot Street, Keene, NH
- Contact the Title VI Coordinator by phone at (603) 357-0557 or by teletypewriter at (800) 735-2694
- Contact the Title VI Coordinator by email at jbmack@swrpc.org

If information is needed in another language, contact the SWRPC Title VI Coordinator using the contact information above.

For transportation-related Title VI matters, a complaint may also be filed directly with the following entities:

New Hampshire Department
of Transportation
Office of Federal Compliance
PO Box 483
7 Hazen Drive
Concord, NH 03302-0483
titlevi@dot.nh.gov

(603) 271-2467

Federal Highway
Administration
Office of Civil Rights
8th Floor E81-105
1200 New Jersey Ave, SE
Washington, DC 20590
civilrights.fhwa.dot.gov or
fhwa.titlevicomplaints@dot.gov

(202) 366-1599

Federal Transit
Administration
Office of Civil Rights
East Building, 5th Floor
1200 New Jersey Ave, SE
Washington, DC 20590
*see note below

(888) 446-4511

*Note: Instead of providing an email address, the Federal Transit Administration offers a FTA Online Civil Rights Complaint Form which is available at <https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/file-complaint-fta>