MONADNOCK BROADBAND GROUP MEETING

JULY 7, 2020 (1:00 P.M. – 2:30 P.M.)

ATTEND WITH VIDEO/SCREEN SHARING: HTTPS://US02WEB.ZOOM.US/J/88219777732

ATTEND WITH AUDIO ONLY WITH YOUR MOBILE PHONE (ONE-TAP):
+16465588656,,88219777732#,,,,0#,,317503#

ATTEND FROM ANOTHER PHONE BY CALLING (646) 558-8656 AND THE MEETING ID: 882 1977 7732 AND PASSWORD: 317503

MORE INFORMATION: HTTP://SWRPC.ORG/BROADBAND
ZOOM TIPS

PROVIDING FEEDBACK

2. Click the Participants button.

3. Click one of the icons to provide feedback to the host. Click the icon again to remove it.

Note: You can only have one icon active at a time.

...BY PHONE

• *6 Mute/unmute
• *9 Raise Hand
AGENDA

I. Welcome
II. 2020 Legislative Updates
III. Connecting NH Emergency Broadband Expansion Program
IV. Carroll County Broadband
V. Broadband Implementation Guide
VI. Update on the State of New Hampshire Social Distancing Broadband Impact Survey
VII. Other Updates
VIII. Next Meeting
IX. Rapid Feedback Form
X. Adjourn
LETTER RE: AMENDMENT 1339S TO HB 1111
2020 LEGISLATIVE UPDATES

• Proposed New Hampshire Legislation
  • House Bill 1111 (the bills below currently appear as amendment 1339s)
    • Senate Bill 457: establishing communications districts
    • Senate Bill 459: relative to determining access to broadband
    • Senate Bill 559: relative to municipal broadband infrastructure bonds

• Proposed Federal Legislation
  • S.2867 - Rural Broadband Investment Tax Credit Act
  • S.2866 - Rural Broadband Financial Flexibility Act
  • S.1515 - Rural Reasonable and Comparable Wireless Access Act of 2019
  • S.1822 - Broadband Deployment Accuracy and Technological Availability Act

More information: http://www.swrpc.org/broadband/legislation
CONNECTING NH EMERGENCY BROADBAND EXPANSION PROGRAM

On 6/18/20 the NH Office of Strategic Initiatives released the RFP for the Connecting NH program which may provide up to $50 million in federal CARES Act funding to last mile broadband proposals. Proposals are due on 7/2/20.

More information: http://www.swrpc.org/broadband/connectingnh
CARROLL COUNTY BROADBAND

Rick Hiland, Co-Chair of Carroll County Broadband has offered to talk about the group’s goals, recent activities, opportunities for coordination and more.
BROADBAND IMPLEMENTATION GUIDE

Brief overview of guidance being developed by SWRPC to inform municipal broadband efforts.
UPDATE ON THE STATE OF NEW HAMPSHIRE SOCIAL DISTANCING BROADBAND IMPACT SURVEY

Due to the recent COVID-19 outbreak and subsequent social distancing period for many individuals, there is a focus on broadband / internet connectivity for households across New Hampshire. The State of New Hampshire is interested in capturing data related to availability, affordability and reliability of your broadband service at your residence. The State of New Hampshire is partnering with Mission Broadband, Inc. to conduct the following survey.

More information: https://www.surveymonkey.com/r/NH_SD_BB_Survey
Regional High-Speed Internet / Broadband Services

Helping Bring Broadband to Unserved and Underserved Communities
New Hampshire Social Distancing
Broadband Impact Survey

- Survey Launched on 06/01/20
- Responses as of 07/06/20 total 3,111
- Respondents are fairly well spread out geographically
- High level statistics on the following slides
High Level Survey Statistics

During this social distancing period do you have access to internet service at your household?

Answered: 3,111  Skipped: 0

Yes

No

State of New Hampshire Social Distancing Broadband Impact Survey
High Level Survey Statistics

How important is internet access to your household? Press ‘OK’ to proceed when done.

Answered: 3,111  Skipped: 0

- Very Important: 100%
- Important: 3%
- Not very Important: 0%
- Not at all Important: 0%

State of New Hampshire Social Distancing Broadband Impact Survey
High Level Survey Statistics

Do you feel your internet service is affordable? Press 'OK' to proceed when done.
Answered: 2,540  Skipped: 571

Yes

No

State of New Hampshire Social Distancing Broadband Impact Survey
High Level Survey Statistics

Does the internet service meet your needs during this period?
Answered: 2,540  Skipped: 571

Yes

No

State of New Hampshire Social Distancing Broadband Impact Survey
High Level Survey Statistics

What type of internet service do you have at this location?

- Cable Modem: 40%
- Copper Lines / Digital: 20%
- Satellite: 10%
- Fixed Wireless: 5%
- Cellular (Mobile hotspot): 5%
- Fiber Optic: 5%
- Unknown: 3%
- Other (please specify): 3%

Answered: 2,640, Skipped: 871

State of New Hampshire Social Distancing Broadband Impact Survey
High Level Survey Statistics

If better service were available would you pay more to enhance the service delivered by your internet service provider? Press 'OK' to proceed when done.

Answered: 2,540  Skipped: 571

Yes

No
If you do not have internet access at this location, why not?

Answered: 161  Skipped: 2,953

- Internet service is not available: 66%
- Internet service is not affordable: 20%
- No computer or mobile devices in the household: 14%
High Level Survey Statistics

During the social distancing period what functions do you need to perform over the internet from your household? (Please select all that apply and press...)

Answered: 2,540  Skipped: 571

- Telecommuting / Work from...
- K-12 Education
- Post Secondary Education
- Small Office / Home Office...
- Entertainment
- Shopping / Ordering Items
- Research / News Feeds
- Social Services
- Online Banking / Tax Filing...
- Job Searching

State of New Hampshire Social Distancing Broadband Impact Survey

Mission Broadband, Inc. © 2020 SWRPC 07/07/20
# New Hampshire Results as Compared to MAINE Survey Results

<table>
<thead>
<tr>
<th></th>
<th>Maine</th>
<th>New Hampshire</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Responses:</strong></td>
<td>2,244</td>
<td>3,111</td>
</tr>
<tr>
<td><strong>% without internet</strong></td>
<td>~ 5%</td>
<td>~ 5%</td>
</tr>
<tr>
<td><strong>% Dissatisfied w/Service</strong></td>
<td>~ 34%</td>
<td>~ 57%</td>
</tr>
</tbody>
</table>

**How are you using the service:**

- * K-12 Education ~ 34% ~ 49%
- * Telecommuting     ~ 61% ~ 68%
- * Tele-health       ~ 27% ~ 49%
- * Social Services   ~ 15% ~ 17%
OTHER UPDATES

A chance to learn about what others are doing. Attendees are encouraged to describe activities related to addressing broadband and telecommunications challenges and opportunities.
NEXT STEPS/NEXT MEETING

Strategies for moving forward, coordination, collaboration, etc.